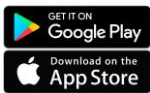


# EV Charging Service User Guide

## How To Use

### Start with the mobile app or website

Open the 'HKBU Mobile' app or visit the Estates Office website, login with SSoid, then select the EV Charging service.



Scan to access  
EV Charging Website

## Payment Details

### Charging fee

Charging fee is calculated based on the amount of electricity used. Please refer to the charging page on the app or the website for detailed rates.

### Online payment

We accept Visa, MasterCard, Alipay, Alipay HK, WeChat Pay, Google Pay, Apple Pay, UnionPay, FPS\* and BoC Pay+\*.

*\*Available on website version only*

## Start Charging



### 1 Connect charging cable

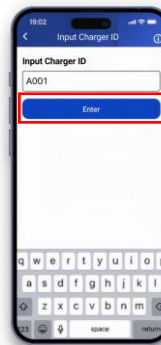
Connect your charging cable securely to the charger.



### 2 Scan to start

Scan the QR code on the charger, then tap 'Start Charging' to begin.

OR



**Input charger ID (next to the QR code on the charger) to start**

Select 'Manual Input', enter the charger ID and tap 'Confirm', then tap 'Start Charging'.

## Stop Charging



### 1 Stop charging

Tap 'Stop Charging'. Follow the on-screen steps to complete the online payment.

### 2 Disconnect charging cable

After payment is completed, wait until 'Unlocked' appears on the app/web, then disconnect the charging cable from both your EV and the charger before leaving.

